



VISION FAQs

Discover your options for getting your most needed data front-and-center in Vision







Reach



Reward Stream

CHEAT SHEET



Get the most out of your Vision system by using these frequently asked questions to get to what you need most



DID THE SUPPLIER RECEIVE AN ORDER?

Home – Recent Orders Orders & Ships – Find Orders Analysis – Orders by Date 360 – Retailer Search – Details – Recent Orders 360 – Retailer Search – Details – Find Orders

HAS AN ORDER SHIPPED?

Home – Recent Ships Orders & Ships – Find Ships Analysis – Ships by Date 360 – Retailer Search – Details – Recent Ships 360 – Retailer Search – Details – Find Ships

WHAT IS THE TRACKING NUMBER FOR A SHIPMENT?

Home – Recent Ships – Tracking #
Orders & Ships – Find Ships – Tracking #
360 – Retailer Search – Details – Recent Ships – Tracking #
360 – Retailer Search – Details – Find Ships – Search for shipment –
Tracking #

WHAT IS THE ACCOUNT'S CREDIT STATUS?

My Accounts – Accounts – Credit Info 360 – Retailer Search – Details – Credit Info o Reports – AR Aging Home – Sales Capsule 360 – Retailer Search – Details – Capsule

HOW DO I RUN A SALES CAPSULE?

Home – Sales Capsule 360 – Retailer Search – Details – Capsule

WHERE DO I FIND THE BEST SELLERS NOT BOUGHT BY THIS RETAILER?

Home – Sales Capsule 360 – Retailer Search – Details – Capsule













CHEAT SHEET





WHERE DO I FIND INVENTORY AVAILABILITY?

Reports - Inventory Avail(if provided by the vendor) Resources – Forms & Programs (if provided by the vendor)

HOW DO I VERIFY THE PRICE ON AN ITEM?

Resources – Forms & Programs – Price List (if provided by the vendor)
Resources – Forms & Programs – Product Search

WHAT ACCOUNTS OF MINE ARE ON HOLD?

Orders & Ships – List all Holds My Accounts – Account Alerts – Accounts with orders on hold 360 – Retailer Search – Details –Hold Orders

WHO ARE MY ACCOUNTS THAT ARE AT RISK OF GOING DORMANT?

My Accounts – Account Alerts
Accounts that have ordered > X in the last 365 days,
but no orders in the last 60 days -Orders that have a
cancel date within 14 days -Accounts with > 10%
decrease LYTD v. YTD -Accounts that have not placed
an order in the last X days
360 – Retailer Search(trending based on color of
graph)

HAVE I HAD ANY ORDERS THAT HAVE BEEN CANCELLED?

Orders & Ships – Recent Cancels My Accounts – Account Alerts – Accounts with Cancelled Orders in the last 14 days Recent Cancels













ADDITIONAL RESOURCES



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All Brandwise solutions work together, so everyone in your organization gets the tools and information they need to make selling easier.

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